

**1. Exchange and Network Services****1.1 Tariff Information and General Regulations****1.1.1 One Time Credit**

ID	Service Category	Rate Element	Rate	USOC
	Residence	Percentage	.753%	
		Fixed Amount	1.29	
	Business	Percentage	1.53%	
		Fixed Amount	1.73	

**1.1.2 Payment of Bills**

ID	Service Category	Rate Element	Rate	USOC
	Returned Check or Draft	Per check or draft written	5.00	

**1.1.3 Customer Assistance Programs**

ID	Service Category	Rate Element	Rate	USOC
	Lifeline	Reduction in monthly basic exchange service rate – consisting of federal support	1.75	

**1.1.4 Surcharges**

ID	Service Category	Rate Element	Rate	USOC
	E911	Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on up to and including 25 lines per customer billing account – Per line	.57	
	Municipal Property Tax Surcharge	Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on a per line basis up to and including 25 lines per customer billing account	.99	

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State President – NH